

Performance Measures from the Adult Social Care Outcomes Framework (ASCOF), Better Care Fund (BCF) & Local Indicators

Version 2.6

-Outturns = 2017/2018 -Benchmarking = 2017/2018 -Targets = 2018/2019

Domain & KPI	Frame work / Source	2015/16 Outturn	2016/17 Outturn	2017/18 Outturn	2015/16 Target	2016/17 Target	2017/18 Target	2018/19 Target	2015/16 England Average	2016/17 England Average	2017/18 England Average	2015/16 SW Average	2016/17 SW Average	2017/18 SW Average	2015/16 CG Average	2016/17 CG Average	2017/18 CG Average	2015/16 Rank	2016/17 Rank	2017/18 Rank	2015/16 Quartile	2016/17 Quartile	2017/18 Quartile	2017/18 Performance Description	
Domain 1: Enhancing quality of life for people with care and support needs																									
ASC 1A: Social care-related quality of life	ASCOF ASCS Survey	19.7	19.9	19.4	19.2	19.4	19.7	19.7	19.1	19.1	19.1	19.3	19.2	19.3	19.4	19.4	19.3	11/150	4/151	45/150	Q4	Q4	Q3	Within agreed tolerance of target Worse than previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Moved from best to 2nd best quartile	
ASC 1B: The proportion of people who use services who have control over their daily life	ASCOF ASCS Survey	81.5%	82.7%	80.6%	79.0%	79.0%	81.5%	81.5%	76.6%	77.7%	77.7%	78.8%	79.8%	79.3%	79.0%	79.8%	79.0%	15/150	9/151	37/150	Q4	Q4	Q4	Within agreed tolerance of target Worse than previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Remain in top quartile	
ASC 1C part 1A: The proportion of people using social care who receive self-directed support (adults aged over 18 receiving self-directed support)	ASCOF SALT	93.6%	92.4%	93.5%	no tgt	90.0%	92.0%	94.0%	86.9%	89.4%	89.7%	81.1%	84.2%	89.6%	96.0%	91.9%	95.1%	64/152	87/152	88/151	Q3	Q2	Q2	Achieved target Better than previous outturn Better than Eng ave Better than SW ave Worse than CG ave Same as previous ranking Remain in 3rd best quartile	
ASC 1C part 1B: The proportion of people using social care who receive self-directed support (carers receiving self-directed support)	ASCOF SALT	83.4%	90.7%	84.3%	no tgt	83.0%	85.0%	85.0%	77.7%	83.1%	83.4%	55.4%	60.5%	63.3%	79.3%	78.1%	82.3%	112/150	104/150	116/150	Q2	Q2	Q1	Within agreed tolerance of target Worse than previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Moved from 3rd best to 4th best quartile	
ASC 1C part 2A: The proportion of people using social care who receive direct payments (adults receiving direct payments)	ASCOF SALT	26.7%	24.9%	26.7%	no tgt	26.0%	28.0%	28.0%	28.1%	28.3%	28.5%	28.5%	29.2%	29.9%	29.2%	27.4%	28.0%	78/152	89/152	84/151	Q2	Q2	Q2	Within agreed tolerance of target Better than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Better than previous ranking Remain in 3rd best quartile	
ASC 1C part 2B: The proportion of people using social care who receive direct payments (carers receiving direct payments for support direct to carer)	ASCOF SALT	83.4%	90.7%	84.3%	no tgt	83.0%	85.0%	85.0%	67.4%	74.3%	74.1%	44.4%	55.1%	52.7%	57.9%	64.6%	64.4%	90/150	78/150	93/150	Q2	Q2	Q2	Within agreed tolerance of target Worse than previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Remain in 3rd best quartile	
ASC 1D: Carer-reported quality of life	ASCOF SACE Survey	n/a	7.8	n/a	n/a	9.0	n/a	9.0	n/a	7.7	n/a	n/a	7.6	n/a	n/a	7.9	n/a	n/a	46/151	n/a	n/a	Q3	n/a	n/a	n/a biennial survey
ASC 1E: Proportion of adults with a learning disability in paid employment	ASCOF C-Corp SALT	3.9%	3.7%	3.8%	4.5%	4.0%	4.0%	6.4%	5.8%	5.7%	6.0%	7.0%	5.8%	5.9%	5.7%	6.4%	6.2%	98/152	103/152	103/151	Q2	Q2	Q2	Did not achieve target Better than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Same as previous ranking Remain in 3rd best quartile	
ASC 1F: Proportion of adults in contact with secondary mental health services in paid employment (commissioned outside ICO)	ASCOF MHSDS	3.1%	n/a	1.0%	7.1%	6.0%	6.0%	6.4%	6.7%	n/a	7.0%	9.4%	n/a	11.0%	n/a	n/a	7.2%	137/148	n/a	146/148	Q1	n/a	Q1	No 16/17 data for comparison Not achieving target Worse than Eng ave Worse than SW ave Worse than CG ave In 4th best quartile	

Domain & KPI	Frame work / Source	2015/16 Outturn	2016/17 Outturn	2017/18 Outturn	2015/16 Target	2016/17 Target	2017/18 Target	2018/19 Target	2015/16 England Average	2016/17 England Average	2017/18 England Average	2015/16 SW Average	2016/17 SW Average	2017/18 SW Average	2015/16 CG Average	2016/17 CG Average	2017/18 CG Average	2015/16 Rank	2016/17 Rank	2017/18 Rank	2015/16 Quartile	2016/17 Quartile	2017/18 Quartile	2017/18 Performance Description	
ASC 1G: Proportion of adults with a learning disability who live in their own home or with their family	ASCOF SALT	70.1%	77.1%	76.0%	70.0%	75.0%	75.0%	76.0%	75.4%	76.2%	77.2%	72.2%	73.7%	75.5%	76.4%	76.1%	81.9%	110/152	78/152	94/152	Q2	Q2	Q2	Achieved target Worse than previous outturn Worse than Eng ave Better than SW ave Worse than CG ave Worse than previous ranking Remain in 3rd best quartile	
ASC 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support (commissioned outside ICO)	ASCOF C-Corp MHSDS	63.2%	n/a	50.0%	77.0%	68.0%	68.0%	68.0%	58.6%	n/a	57.0%	55.8%	n/a	62.0%	n/a	n/a	57.6%	88/152	n/a	104/152	Q2	n/a	Q2	No 16/17 data for comparison Not achieving target Worse than Eng ave Worse than SW ave Worse than CG ave In 3rd best quartile	
ASC 1I part 1: Proportion of people who use services who reported that they had as much social contact as they would like	ASCOF ASCS Survey	49.4%	52.7%	43.1%	41.7%	50.0%	50.0%	50.0%	45.4%	45.4%	46.0%	46.6%	46.1%	46.0%	47.6%	47.0%	47.1%	29/150	4/151	108/150	Q4	Q4	Q2	Not achieving target Worse than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Worse than previous ranking Moved from best to 3rd best quartile	
ASC 1I part 2: Proportion of carers who reported that they had as much social contact as they would like	ASCOF SACE Survey	n/a	34.4%	n/a	n/a	41.5%	n/a	41.5%	n/a	35.5%	n/a	n/a	32.3%	n/a	n/a	38.8%	n/a	n/a	75/151	n/a	n/a	n/a	Q3	n/a	n/a biennial survey
ASC 1J: Adjusted Social care-related quality of life – impact of Adult Social Care services	ASCOF ASCS Survey	n/a	0.407	0.400	n/a	no tgt	no tgt	no tgt	n/a	0.403	0.405	n/a	0.402	0.413	n/a	0.400	0.410	n/a	71/151	92/150	n/a	Q3	Q2	Worse than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Worse than previous ranking Moved from 2nd best to 3rd best quartile	
D40: % clients receiving an annual review	Local	78.1%	75.6%	74.8%	76.0%	76.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Worse than previous outturn
D40b: % clients receiving a review within 18 months	Local	n/a	90.0%	87.4%	n/a	n/a	93.0%	93.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Not achieving target Worse than previous outturn
SC-007b: Number of OOA placements reviews overdue by more than 3 months (snap shot)	Local C-Corp	0	1	0	0	0	0	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better Achieved target Better than previous outturn
D39: % clients receiving a Statement of Needs	Local	88.5%	86.2%	83.5%	90.0%	90.0%	90.0%	90.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Not achieving target Worse than previous outturn
NI132: Timeliness of social care assessment	Local	68.9%	71.2%	79.0%	74.1%	70.0%	70.0%	80.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Achieved target Better than previous outturn
Domain 2: Delaying and reducing the need for care and support																									
ASC 2A p1: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 1 - younger adults	ASCOF SALT	16.3	20.4	22.8	no tgt	no tgt	25.0	14.0	13.3	12.8	14.0	13.4	14.5	16.8	16.2	16.6	17.2	110/152	131/152	141/151	Q2	Q1	Q1	Low value is better Achieved target Worse than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Worse than previous ranking Remain in 4th best quartile	
ASC 2A p2: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 2 - older people	ASCOF / BCF SALT	513.0	493.7	446.9	572.6	563.2	599.0	450.0	628.2	610.7	585.6	606.4	581.0	545.8	707.5	683.5	705.4	37/152	42/152	36/152	Q4	Q3	Q4	Low value is better Achieved target Better than previous outturn Better than Eng ave Better than SW ave Better than CG ave Better than previous ranking Moved from 2nd best to best quartile	
ASC 2B p1: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 1 - effectiveness	ASCOF / BCF SALT	75.9%	76.5%	70.7%	88.7%	88.7%	no tgt	76.5%	82.7%	82.5%	82.9%	84.1%	83.8%	80.2%	84.5%	83.3%	82.4%	133/152	123/152	142/152	Q1	Q1	Q1	Worse than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Worse than previous ranking Remain in 4th best quartile	

Domain & KPI	Frame work / Source	2015/16 Outturn	2016/17 Outturn	2017/18 Outturn	2015/16 Target	2016/17 Target	2017/18 Target	2018/19 Target	2015/16 England Average	2016/17 England Average	2017/18 England Average	2015/16 SW Average	2016/17 SW Average	2017/18 SW Average	2015/16 CG Average	2016/17 CG Average	2017/18 CG Average	2015/16 Rank	2016/17 Rank	2017/18 Rank	2015/16 Quartile	2016/17 Quartile	2017/18 Quartile	2017/18 Performance Description
ASC 2B p2: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 2 - coverage	ASCOF SALT	4.4%	4.3%	6.5%	no tgt	no tgt	5.0%	5.0%	2.9%	2.7%	2.9%	2.9%	2.7%	2.6%	3.4%	2.9%	3.2%	26/152	21/152	12/152	Q4	Q4	Q4	Achieved target Better than previous outturn Better than Eng ave Better than SW ave Better than CG ave Better than previous ranking Remain in best quartile
ASC 2C p1: Delayed transfers of care from hospital per 100,000 population. Part 1 - total delayed transfers	ASCOF BCF UNIFY2	5.9	7.9	7.9	no tgt	no tgt	5.1	8.4 (TBC)	12.1	14.9	12.3	17.3	20.3	15.9	12.4	15.2	9.8	33/152	39/152	52/151	Q4	Q3	Q3	Low value is better Did not achieve target Same as previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Remain in 2nd best quartile
ASC 2C p2: Delayed transfers of care from hospital per 100,000 population. Part 2 - attributable to social care	ASCOF C-Corp UNIFY2	n/a	n/a	1.9	n/a	n/a	no tgt	2.6 (TBC)	n/a	n/a	4.3	n/a	n/a	6.0	n/a	n/a	2.5	n/a	n/a	45/151	n/a	n/a	Q3	Low value is better No 16/17 data for comparison Better than Eng ave Better than SW ave Better than CG ave In 2nd best quartile
ASC 2C p3: Delayed transfers of care from hospital per 100,000 population. Part 3 - jointly attributable to NHS and social care	ASCOF UNIFY2	n/a	n/a	0.5	n/a	n/a	no tgt	no tgt	n/a	n/a	0.9	n/a	n/a	1.0	n/a	n/a	0.8	n/a	n/a	73/151	n/a	n/a	Q2	Low value is better No 16/17 data for comparison Better than Eng ave Better than SW ave Better than CG ave In 3rd best quartile
ASC 2D: The outcomes of short-term support % reablement episodes not followed by long term SC support	ASCOF SALT	81.8%	86.7%	85.1%	no tgt	85.0%	85.0%	83.0%	75.8%	77.8%	77.8%	82.9%	86.5%	84.6%	81.7%	79.5%	78.8%	43/152	33/152	45/152	Q3	Q4	Q3	Achieved target Worse than previous outturn Better than Eng ave Better than SW ave Better than CG ave Worse than previous ranking Moved from best to 2nd best quartile
LI-404: No. of permanent care home placements at end of period	Local C-Corp	635	642	604	630	617	617	600	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better Within agreed target threshold Better than previous outturn
LI-450: Proportion of clients supported in a care home at end of period	Local	21.3%	21.0%	20.4%	no tgt	no tgt	no tgt	no tgt	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better Better than previous outturn
BCF-01: Non-elective hospital admissions (general and acute)	BCF	13,669	16,921	15,546	14,119	17,688	17,694	TBC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better Achieved target Better than previous ranking
LI-451: % of social care service users receiving 5 hours or less of dom care per week only	Local PJB C-Corp	n/a	n/a	10.4%	n/a	n/a	n/a	8.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better No 16/17 data for comparison
% of people (65+) given reablement prior to a social care package of care	Local PJB	n/a	n/a	53.4%	n/a	n/a	n/a	70.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	No 16/17 data for comparison
LI-452: % Intermediate Care placements not resulting in short or long term placement	Local PJB	n/a	n/a	84.9%	n/a	n/a	n/a	75.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	No 16/17 data for comparison
LI-453: Number of people discharged from hospital into permanent residential care (social care funded)	Local PJB	n/a	n/a	7	n/a	n/a	n/a	no tgt	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better No 16/17 data for comparison
Domain 3: Ensuring that people have a positive experience of care and support																								
ASC 3A: Overall satisfaction of people who use services with their care and support	ASCOF ASCS Survey	67.9%	68.4%	69.2%	68.5%	68.0%	70.0%	70.0%	64.4%	64.7%	65.0%	66.3%	67.4%	67.3%	67.4%	66.6%	65.8%	30/150	33/151	29/150	Q4	Q4	Q4	Within agreed target threshold Better than previous outturn Better than Eng ave Better than SW ave Better than CG ave Better than previous ranking Remain in best quartile
ASC 3B: Overall satisfaction of carers with social services	ASCOF SACE Survey	n/a	37.9%	n/a	n/a	46.4%	n/a	46.4%	n/a	39.0%	n/a	n/a	38.8%	n/a	n/a	41.0%	n/a	n/a	80/151	n/a	n/a	Q2	n/a	n/a biennial survey

Domain & KPI	Frame work / Source	2015/16 Outturn	2016/17 Outturn	2017/18 Outturn	2015/16 Target	2016/17 Target	2017/18 Target	2018/19 Target	2015/16 England Average	2016/17 England Average	2017/18 England Average	2015/16 SW Average	2016/17 SW Average	2017/18 SW Average	2015/16 CG Average	2016/17 CG Average	2017/18 CG Average	2015/16 Rank	2016/17 Rank	2017/18 Rank	2015/16 Quartile	2016/17 Quartile	2017/18 Quartile	2017/18 Performance Description	
ASC 3C: The proportion of carers who report that they have been included or consulted in discussions about the person they care for	ASCOF SACE Survey	n/a	71.7%	n/a	n/a	75.7%	n/a	75.7%	n/a	70.6%	n/a	n/a	71.4%	n/a	n/a	73.5%	n/a	n/a	n/a	59/151	n/a	n/a	Q3	n/a	n/a biennial survey
ASC 3D part 1: The proportion of people who use services who find it easy to find information about services	ASCOF ASCS Survey	81.3%	77.3%	75.4%	77.3%	81.3%	85.0%	80.0%	73.5%	73.5%	73.3%	73.3%	74.7%	72.8%	76.1%	75.7%	77.3%	12/150	33/151	44/150	Q4	Q4	Q3	Did not achieve target Worse than previous outturn Better than Eng ave Better than SW ave Worse than CG ave Worse than previous ranking Moved from best to 2nd best quartile	
ASC 3D part 2: The proportion of carers who find it easy to find information about services	ASCOF SACE Survey	n/a	73.6%	n/a	n/a	75.0%	n/a	75.0%	n/a	64.2%	n/a	n/a	66.5%	n/a	n/a	67.9%	n/a	n/a	n/a	12/151	n/a	n/a	Q4	n/a	n/a biennial survey
NI135: Carers receiving needs assessment, review, information, advice, etc.	Local C-Corp	43.3%	38.3%	42.2%	40.0%	40.0%	43.0%	36.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Within agreed target threshold Better than previous outturn
Domain 4: Safeguarding adults who circumstances make them vulnerable and protecting from avoidable harm																									
ASC 4A: The proportion of people who use services who feel safe	ASCOF ASCS Survey	72.3%	71.0%	70.6%	69.6%	72.3%	72.3%	72.3%	69.2%	70.1%	69.9%	69.6%	70.0%	70.3%	71.2%	71.2%	71.9%	32/150	63/151	72/150	Q4	Q3	Q3	Within agreed target threshold Worse than previous outturn Better than Eng ave Better than SW ave Worse than CG ave Worse than previous ranking Remain in 2nd best quartile	
ASC 4B: The proportion of people who use services who say that those services have made them feel safe and secure	ASCOF ASCS Survey	85.2%	82.4%	83.9%	85.6%	85.2%	88.0%	85.0%	85.4%	86.4%	86.3%	87.1%	86.6%	86.7%	88.3%	87.9%	88.5%	80/150	111/151	106/150	Q2	Q2	Q2	Within agreed target threshold Better than previous outturn Worse than Eng ave Worse than SW ave Worse than CG ave Better than previous ranking Remain in 2nd best quartile	
QL-018: Proportion of high risk Adult Safeguarding Concerns where immediate action was taken to safeguard the individual	Local	n/a	100%	100%	n/a	100%	100%	100%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Achieved target Same as previous outturn
TCT14b: % repeat safeguarding referrals in last 12 months	Local C-Corp	4.9%	7.0%	7.1%	7.0%	8.0%	8.0%	8.0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Low value is better Achieved target Same as previous outturn

Notes:

- Rank: 1 is best rank
- Quartile: Q4 is best quartile
- CG Average = Comparator Group Average (calculated from average of outturns)
- RAG rating is against ASA target. Green = on target or within agreed tolerance
- Differences in survey KPIs are not always statistically significant due to survey margin of error